



ANNUAL SEWER REPORT

The Town of Long View Public Works Department is pleased to present you, our customers, with this year's Annual System Performance Report. The purpose of this report is to display the past year's wastewater performance. The following data includes any events of permit noncompliance. The Town of Long View owns and maintains 3 wastewater pump stations and 22 miles of sewer line. These facilities and the collection system were designed and constructed to properly transport wastewater to the City of Hickory for treatment. Significant achievements by Public Works for this year include;

*NO SSO's to report

*100% of high priority sewers inspected at least once every 6 months or after large rain event of 1" or more

Wastewater collection systems are designed to handle **only** three things-used water, human body waste and toilet paper. It is very important to keep all foreign materials, such as grease and other household debris from entering the system, as these can cause blockages. Most sewer backups occur between the house and the Town's sewer main. The property owner is responsible for correcting any problems from the structure to the curb, the Town is responsible from the curb into the street as well as the main sewer line.

Many disinfecting wipes and baby wipes are touted as disposable, and some are even labeled as "flushable", but both contribute to sanitary sewer overflows (SSOs) throughout the sanitary sewer system. Their cloth-like material doesn't break down in the sanitary sewer system like toilet paper. Instead, they block sewer lines and clog pumps throughout the system, which increases maintenance and repair costs. Please help the town protect the environment and reduce costs by disposing of these items in the trash, not down the drain.

Property owners are responsible for the care and maintenance of service lines from their homes or the businesses to the curb at the street.

The Town of Long View is committed to protecting the quality of the Catawba River and the environment. While grease continues to be a significant concern, you can help the Town of Long View Public Works Department reduce the number of backups by following these simple steps.

*Collect grease, fats and oils from cooking in a container and dispose of it in the garbage instead of pouring it down the drain.

*Place a wastebasket in each bathroom for the disposal of items such as diapers, baby wipes, disinfecting wipes, condoms and personal hygiene products. These products **DO NOT** belong in the sewer system.

*Call Public Works at (828) 322-3921 to report any sewer problems. By promptly reporting the problem, the Town is able to minimize the impact to the environment.

*Report illegal dumping by calling Public Works (828) 322-3921. Grease and other materials illegally dumped can lead to sanitary sewer overflows (SSOs), which are a public health, environment and regulatory concern.

*Do not flush old/outdated medication or prescription drugs down the toilet. Take medication to one of the area drop off locations for proper disposal.

MEDICATION DISPOSAL: Catawba County Law Enforcement Agencies, in partnership with Foothills Coalition Operation Pill Stoppers, provide drop boxes at their facilities throughout the County for safe and proper disposal of medications and prescription drugs. Drop Box Locations: Catawba County Sheriff's Office, Claremont, Conover, Hickory, Newton, Long View and Maiden Police Departments.

Here is a list of drop off locations:

*Catawba County Sheriff's Office 100 E. Government Drive Newton, NC 28658

*Terrell Satellite Office-Catawba Co Sheriff 8456 Sherrills Ford Road Sherrills Ford, NC 28673

*Claremont Police Department 3301 E. Main St. Claremont, NC 28610

*Catawba Police Department 107 S. Main St. Catawba, NC 28609

*Conover Police Department 115 2nd Ave. NE Conover, NC 28613

*Newton Police Department 411 N. Main Ave. Newton, NC 28658

*Hickory Police Department 347 2nd Ave. SW Hickory, NC 28602

*Maiden Police Department 201 W. Main St. Maiden, NC 28650

*Brookford Police Department 1700 S. Center St. Hickory, NC 28602

*Long View Police Department 2404 1st Ave. SW Hickory, NC 28602